


ITS Desktop Support Fall 2020 Guidelines

In alignment with University and CDC guidelines, we are making adjustments to the way we deliver desktop support to ensure continued safety for you and our technicians. This includes following [ODU's Blueprint for Fall Reopening](#), the [Governor's Executive Order 63 \(2020\)](#) and [CDC guidance](#). Our IT professionals are working diligently and taking all necessary precautions to ensure they are adhering to all published guidelines and may need additional time to safely deliver support to users. #ReignResponsibly

Information Technology Services

www.odu.edu/its

 (757) 683-3192

 itshelp@odu.edu

 1100 Monarch Hall

 [oduits](#)  [odu_its](#)